



thankbox



To: All RDS editors and users,

Festive wishes

From The Right Decision Service team.



Thank you all for making 2025 such a successful year!

Our best Christmas news is sharing with you that NHS Board Chief Executives have agreed to support the Right Decision Service on a shared funding model on a permanent basis.

2026-2027 will be a transition year in which Boards and Scottish Government each pay 50% of funding, while the RDS team works with Boards to develop collaborative strategy, review and optimise RDS technology, governance and management models. From April 2027 onwards, NHS Boards will fully fund RDS.

This wonderful outcome owes much to your hard work and belief in making RDS a key national resource that puts evidence in the hands of professionals and citizens. Thank you all for your patience and support while we worked through the process and engagement to finally achieve this success.

RDS team



We are thankful too that we have had so much else to celebrate during 2025:

- Redesign of the Right Decision Service user interface and functionality to make it quicker and easier for users to find the decision support tools they need.
- Implementing new functionality including archiving and version control and the capability to share and customise content across RDS toolkits.
- Becoming a key partner with SIGN and Scottish Medicines Consortium in the UK-wide programme to strengthen use of

effective and cost effective medicines (Voluntary Scheme for Branded Medicines Pricing, Access and Growth (VPAG)). In Scotland this programme is led and funded by the Chief Pharmacist's Office.

- Playing a key role in development of a platform to enable a coordinated national approach to capture and use of Patient Reported Outcome and Experience Measures (PROMs and PREMs.) This enables professionals and patients to make decisions based on what matters to the person as well as on the research evidence.
- Extending the Right Decision Service team and bringing in new skills.

Right Decision Service team



2026 will be an even better year, taking the RDS from strength to strength together. We look forward to working with you all to consolidate the RDS as a permanent service, integral to Scotland's health and care, owned and developed collectively by all partners who deliver and use RDS for evidence-based decisions.

Some of the key developments ahead include:

- Defining the Right Decision Service strategy to maximise its benefits to Scotland's health and care priorities.
- Technology review and development to integrate RDS fully into the wider ecosystem of digital transformation.
- Strengthening our governance and management arrangements to give full assurance of the quality of RDS content and services.
- Upgrading the RDS content management system, implementing Microsoft 365 authentication for editors, and improving security of password-protected toolkits.
- Delivering a failover RDS web platform so that there is always a close-to-realtime copy of all content and functionality to revert to if there is an outage of the web-based RDS. This is in addition to the current contingency of the downloadable RDS mobile app always being available independent of the web version.
- Delivering innovations - including the new PROMs and PREMs platform, pharmacogenomics decision support, and improved access to medicines information.
- Implementing agreed policy to ensure that RDS content is always evidence-based and up to date. This will include making best use of the content share and edit functionality to improve consistency and collaboration.
- Introducing new features you have requested such as the ability to build more flexible, web-based pathways.



RDS training webinars

- 1) Introduction to the Right Decision Service for health and social care staff.

Please use this flyer <https://www.rightdecisions.scot.nhs.uk/media/3rewgf4/rds-redesign-v08-post-launch.pdf> to promote these sessions to all health and care staff who need to use evidence-based tools for day to day decisions. Sign up using this form <https://tinyurl.com/ykxz7dnw>

- Thurs 29th Jan – 2pm – 3pm

- Thurs 26th Feb – 2pm – 3pm

- 2) New editor features - including content share and edit functionality

For existing editors to learn about the enhancements to the RDS content management system. Please sign up using this form <https://tinyurl.com/3cxcxexx>

- Tues 13th Jan – 10am – 11am

- Tues 10th Feb – 2pm – 3pm

- Wed 11th Mar – 2pm - 3pm

- 3) New editor training

Introduces new editors to the RDS content management system. Also useful as refresher training for existing editors. Please sign up using this form <https://tinyurl.com/2r7yxjx3>

Thurs 15th Jan: 2pm-3:15pm

• Wed 28th Jan: 10am-11:15am

• Thurs 12th Feb: 2pm-3:15pm

• Wed 25th Feb: 10am-11:15am

• Thurs 12th Mar: 2pm-3:15pm

• Wed 25th Mar: 10am-11:15am

- 4) Google Analytics training

Learn how to run Google Analytics reports for your toolkit. Please sign up using this form <https://tinyurl.com/36wysaak>

- Wed 21st Jan: 3pm-4pm

- Thurs 19th Feb: 3pm-4pm

- Wed 18th Mar: 3pm-4pm

Ann Wales



Healthcare
Improvement
Scotland

Right Decision
Service

It has been a pleasure working with you all during 2025. Wishing you a happy and healthy 2026 and fruitful collaboration on the Right Decision Service.

The Right Decision Service team: Ann, Pauline, Jamie, Maria, Andy, Iain, Federica



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