

HOSPITAL AT HOME



Each Hospital at Home service can accept up to 3 referrals overnight (after 8pm) from the front door or LUCS without discussion.

This allows patients to have their initial management in hospital and be discharged before 8am with follow up by H@H in their own home/care home.

Front door

IDENTIFY PATIENT:

Identify correct H@H team using council area/postcode checker
Use criteria in H@H poster
Patient and/or NOK consent

CHECK AVAILABILITY:

Call Flow & Navigation Centre on **03000 13 4000 Option 1 & 4**
Each team can accept up to 3 patients overnight from either LUCS or front door. FNC will add patient with details of presenting complaint to appropriate workbench for review at 8am

BEFORE DISCHARGE:

1. Give H@H leaflet with our contact number to patient and/or NOK
2. Ensure a contact number for patient and/or NOK documented in your clinical note
3. Document all drugs given/changed in clinical note and give prescription chart of any IV antibiotics administered to patient to be kept at home

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H@H

IDENTIFY PATIENT:

Nurse coordinator will check FNC workbench daily at 8am

They will review the case, if appropriate they will:

1. Admit to H@H ward and arrange review
2. Contact patient and/or NOK to confirm details of home assessment
3. Generate email to GP informing of them of admission to H@H

Any patient felt not to be appropriate should be discussed with senior clinician as soon as possible. Alternative follow up will be arranged if required and complete a letter to GP.